Merton Covid-19 Comunity Response Hub Joint Consultative Committee

8th September 2020



Merton COVID-19 Community Response Hub

Are you isolated, at risk from COVID-19 and need help with any of the following?

- Support with shopping and basic supplies
- Accuss to prescription and medication
 Telephone befriending

- Advice and practical help to stay active
- Support to stay independent at home

Vimbledon

merto

Community

Response

Hub

How do I get help?

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Email help@mvsc.co.uk or call 020 8685 2272 Between 10am and 4pm, Monday to Friday

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MERTON COVID-19 COMMUNITY RESPONSE HUB HELPING ISOLATED HOUSEHOLDS AND THOSE AT RISK OF COVID-19

March - August





1930

contacts logged

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£199, 612

awarded to 71 local organisations through the Merton Giving Coronavirus Fund



🕿 1205

residents sought help for themselves

725

concerned individuals requested help for isolated parents, neighbours and/or friends





isolated households got access to prescription and medication with thanks to the Merton Social Prescribing team

715

offers of help from local volunteers





(585

Emergency care packages delivered to local households

If you, or someone you know, needs help please email help@mvsc.co.uk or call 020 8685 2272, between 10am and 4pm, Monday to Friday.



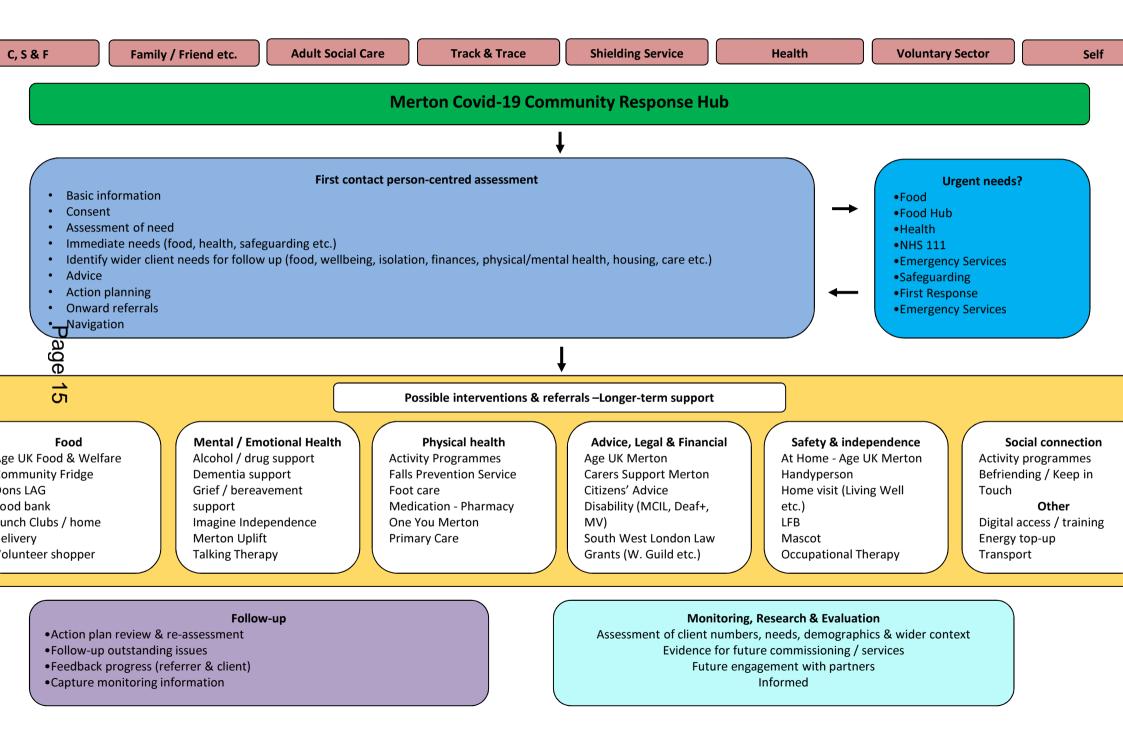






Merton Covid-19 Community Response Hub

- Funding from Merton Council to continue the Hub July-Sept + 3 months
- Ongoing partnership delivery model led by Age UK Merton, Wimbledon Guild,
 MVSC
- Continues to provide centralised point for residents seeking help
- Model will provide enhanced and rapid response for borough residents
- Providing more ongoing support and linking residents to services and support across the borough
- 3 Tiers of Support to address both immediate and longer-term needs
- Responding to queries about shielding supporting hospital admission, prehabilitation & discharge
- Seeking to promote the service more widely



MVSC & Volunteering Development

Focussing on how the development of the Community Hub integrates further:

- Volunteering capability going forward, including working with Mutual Aid Group and other community networks
- Links to social prescribing and Community Champions
- How the developing community fridge food network and local foodbanks work seamlessly with the Community Hub
- Using hard and soft data from hub activity to evidence future Community Hub structure and need (or not).
- Additionally helping to provide intelligence for community based action and activity.

Partnerships & Engagement

How can JCC help?

- Ideas for future partnership working with all communities in Merton
- Ideas for engagement
- $H_{\underline{\neg}}$ Ip to communicate service and offer to wider community of Merton
- Strengthen referral pathways
- To help ensure the Hub meets the needs of the diverse communities in Merto

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